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EHR Concepts

Make Health IT Easier

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WELCOME MASTERING TOUCHWORKS EHR

TIPS AND TRICKS FOR EFFICIENT CLINICAL WORKFLOWS- V22 FOCUSED



JENNIFER OELENBERGER
PRESIDENT



Jennifer, President of EHR Concepts, has over seventeen years of experience in clinical healthcare IT, in a variety of roles but with specific expertise in complex IT implementations, specifically with the TW application. In past roles she has worked in operations, account management, project management, EHR system admin, EHR implementation and Training.



KAY LAWYER
DIRECTOR



Kay has worked in Healthcare and Healthcare IT roles for clients all over the country for more than 15 years. She has thrived in the training and education space for more than 20 years. Her ability to listen, communicate with clients, and help them navigate through EMR training and optimization projects, focusing on the TW application, is unsurpassed. In addition, she brings a wealth of experience, wisdom, and expertise to the table.



WELCOME MASTERING TOUCHWORKS EHR

TODAY'S WEBINAR OBJECTIVES



How The Upgraded EHR Can Reduce Cost & Increase Revenue- Streamlining Your Clinical Workflows



Configuration Items That Can Improve Clinical Outcomes



Testing & Training- How Effective Testing And Training Can Increase User Satisfaction & Productivity

STREAMLINE CLINICAL WORKFLOWS

✓ Improved Efficiency = Improving Cost

Improve workflow efficiency, such as automate redundant duties, medication refill requests, and access patients' information at your fingertips- **one click fly out menus**

✓ Better Patient Engagement

Patient portals that allow patients to access their health records, request appointments, and communicate with their healthcare providers. If you haven't implemented these items, the upgrade is a perfect time. And NOW messaging **within the FMH message** via Inbox! Less Clicks!

✓ Enhanced Clinical Decision-Making

Upgraded EHRs include a Clinical Assistant tool that provide healthcare providers with real-time information and alerts that help them **make better clinical decisions.**

✓ Interoperability

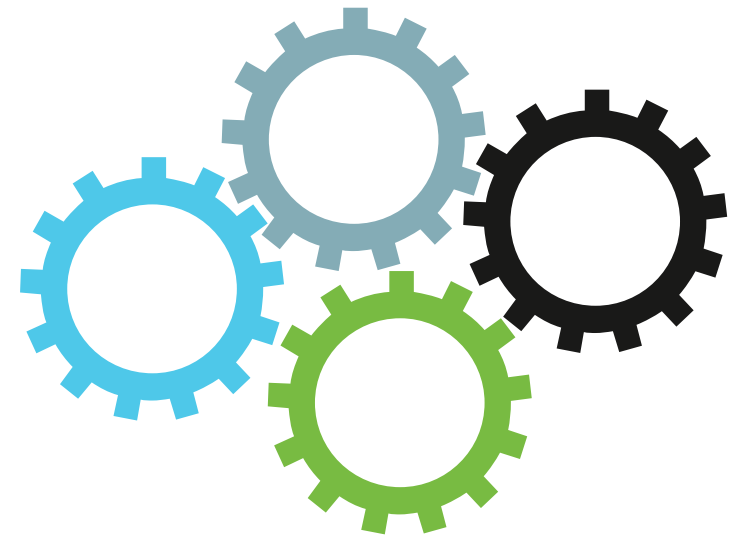
Better interoperability with automation of CCDA, allowing for seamless exchange of patient information between providers. This improves care coordination, and ultimately lead to **better patient outcomes.**



V22 CONFIGURATION MUST KNOWS

HOW TO SAVE GO LIVE DAY

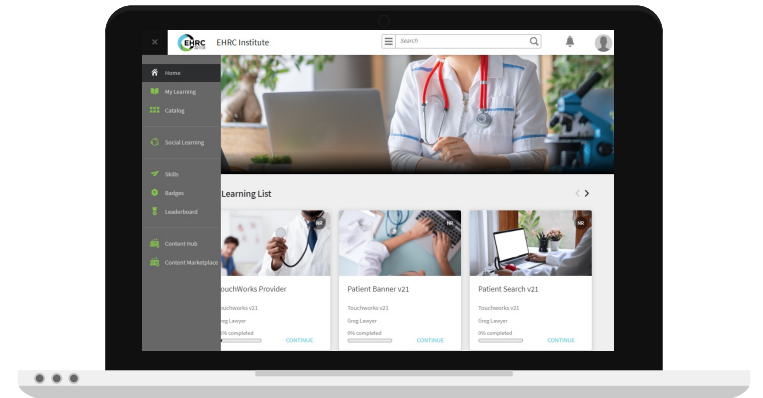
- VALID NPI REQUIRED FOR PPT TO WORK IN V22
- FHIR R4 INSTALLATION DELAYED IN V22
- DEFAULT FILTERS SET TO 1 YEAR IN V22
- CLEAN UP ALL VIEWS TO AVOID PERFORMANCE ISSUES
- SETTING REFRESH RATES FOR TASKS AND SCHEDULES
- TIMERS FOR TASK TYPES IN V22
- LOCALLY CREATED ORDERS & SPECIAL CHARACTERS



EFFECTIVE AND POWERFUL TRAINING & TESTING

MOSTLY COOL STUFF 😊

- FIRST TIME LOGGING IN- AD, EPCS- SECURITY ACCOUNT
- CREATE PERSONAL FAVORITES IN CHARGE SO THEY APPEAR ON THE ENCOUNTER PAGE FOR FASTER CHARGE SUBMISSION
- SETTING DEFAULTS FROM THE CUSTOMIZATION GEAR FOR ORDERING FOR & SUPERVISED BY
- NAVIGATION TO THE NEW LOCATION TO SET SITE
- INLINE RX RENEWAL TASK AND FMH TASK
- CLINICAL ASSISTANT FOR RAF SCORE AND HCC
- TEST TEST TEST



YOUR TEAM FEELING THE WEIGHT OF THIS **UPGRADE ?**

LET US HELP



V22 Project Management



V22 Preparation Work Effort



V22 Testing and Configuration Experts



V22 Training- Full LMS Hosted Solution



V22 Upgrade Onsite Go Live Support

WANT A SNEAK PEEK?

CONTACT US TODAY AND WE WILL TAG YOU UP WITH A V22 EXPERT!



FREE ASSESSMENT

For All Attendees We Are Offering A Free Assessment With One Of Our SME To Identify Any Gaps Or Areas You Could Focus On Today To Create A More Successfully V22 Upgrade Experience!

Items Such As:

- Note: Review Notes/Sub Notes & Loss Of Functionality In The Note Module
- All New Inbox- Review Task List And Clean Up
- Active Directory Accounts
- Security- All Previous "Menu Items" Have Now Been Replaced With Page Security Codes. Start Reviewing Security And Deciding What Roles Need What Security
- Review Upgrade Training Gaps And Create A Plan



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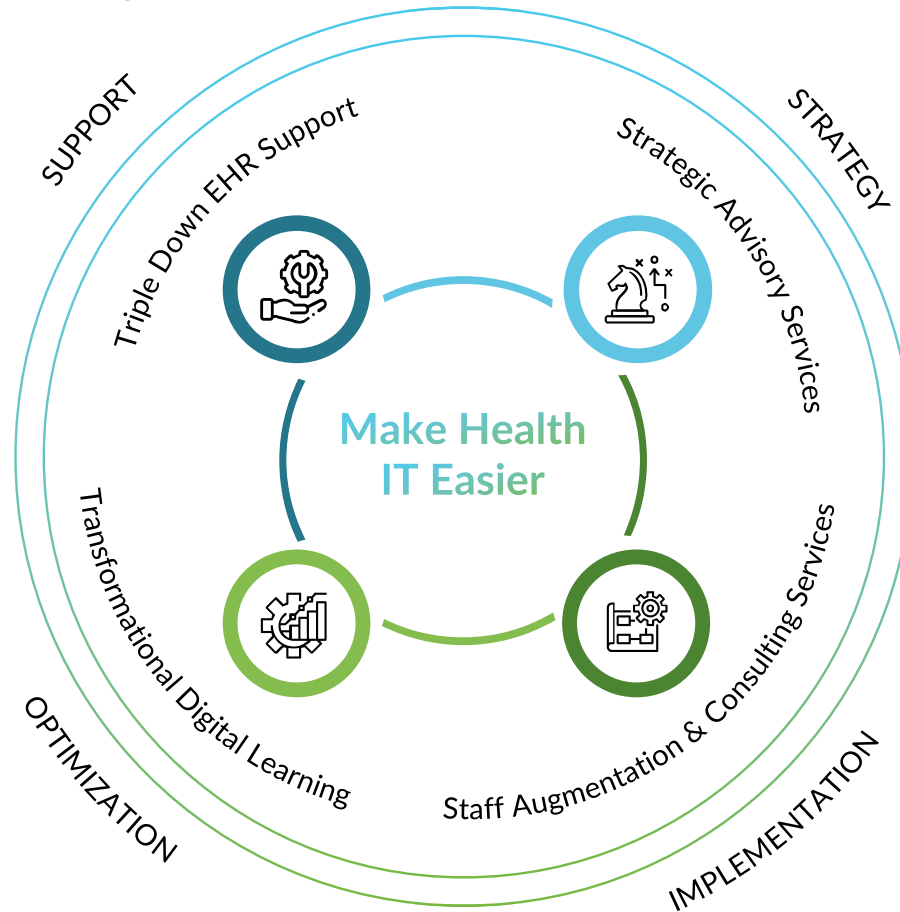
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EHRC OFFERINGS

End to End Solution Or One Component



AWARDS



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THANK YOU



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EHR CONCEPTS MANIFESTO

At EHR Concepts our leaders, managers, employees, and us as individuals believe in the following principles:

Success for our company is measured on the growth, joy, and accomplishments of each person that works in or with EHR Concepts. When problems arise, great conversations and creative visions are birthed. We strive to think outside of the box and value innovation. We discipline ourselves to implement change and have the strength to do so even if it's beyond comfort levels. We want more than success in business. We want to positively impact our community, our industry, and the world around us. We believe each person holds a responsibility to be a conduit for positive change and we strive to support others in their endeavors.