

### healthcare IT made simple.



President's Corner

ACE was a huge success for us. It was wonderful to connect with old clients and friends as well as make new ones. We have partnered

## End-User Tip v11.4: Let's be Clear!

Encouraging staff members to enter first degree family history to meet MU2 is a challenge because staff members complain about having to un-check all the check marks they have entered for each family member affected by a problem, before adding the next problem.

Simple solution; utilize the **Clear** button.

- 1. Search the Family History problem, and mark the family members affected. The item along with the family members affected will appear in the component window.
- 2. Select the **Clear** button. All the family members previously checked will clear but the newly added data will remain.
- 3. You are then ready to add your next item of Family History without having to un-check the boxes from the previous entry!

with NoteSwift as well as PatientLink and looking forward to working with clients nationwide implementing both of their solutions.

Do you need help with MU2? We are offering free consultations with our MU experts. Please, reach out to us anytime!

Thank you for your referrals and naming EHR Concepts one of the best firms to work with. We will continue to do whatever we can to make your EHR projects flawless and exceptional.

- April Cleek, President & CEO

NOTE: The Clear button will appear after the first family member is checked.

3 - 🔒	Reset 🖉 📤	History Bui	lder	Orders	•	
* Problems		Active	PMH	PSH	Fam Hx	Social Hx Allergies I
Family History • My Priority	<b>▼ ▶</b> []	hypo	0 👪	V	ly Favorites	• 图 or
Name		3 Selected		Clear		My Favorites
My Priority		Family His	story		✓ 🗐 👘	Hypothyroid
<ul> <li>Other Problems</li> <li>Family history of arth</li> <li>Family history of</li> </ul>	itis :					Image: Constraint of the sector of

# Provider Tip v11.4: Go Ahead and Put that Reminder on my Calendar!

The **Health Management Plan** (HMP) is a valuable tool which allows providers the ability to review and manage problems, medications, reminders and results. **Reminders/Alerts** can be created by providers based on the patient and conditions which need to be followed. This is especially helpful in allowing providers the ability to manage their patients by condition.

For example, if the patient is diabetic, custom **Reminders/Alerts** can be added to assist the provider in tracking the patient's compliance with their diabetic plan of care.

### Highlight: ACE Event Recap

EHR Concepts had a delightful experience at Allscripts ACE 2014. It was a great time to celebrate with our clients and build relationships with potential new clients! With over 400 educational sessions, user group meetings and the special event, Allscripts was able to make ACE 2014 a wonderful networking opportunity. This year EHR Concepts was featured in the new ADP Partner Pavilion and had amazing feedback on our new version of EHR Live Chat! If you would like to see a full demo of EHR Live Chat, contact us today!

EHR Concepts wants to thank all of you that joined our event on the Navy Pier! In the example below, we will add a **Reminder/Alert** for a Hemoglobin A1C based on the patient's active problem of Diabetes Mellitus.

1) Proceed to the **Add Clinical Item** dialog box and right click on the lab with which you want to create the reminder. Click on **Reminder**.



2) Fill out the **Reminder** details that best describe the frequency of the labs and click "**Save and Close the ACI**". Diabetes Mellitus must be in the Linked diagnosis field.

Visit our site today for an event recap at: http://ehrconcepts.com/allscri pts-ace-2014-recap/

#### EHRC Rockstars: Newsletter Contributors

Our contributors for the September 2014 edition are Kay Walker, Jennifer Oelenberger, and Abigail Francis.

Hemoglobin A1c (GLYHB)		•	Link to: [1] Di	abetes mellitus	÷ (Ì
* HMP Reminder Details	Status: Active	-			
<ul> <li>Recurrence</li> <li>Daily Every 3</li> <li>Weekly</li> <li>Monthly</li> <li>Yearly</li> </ul>	any time a r occurrence Start Date Start 08 Start 08 When no	e, then the <b>TODO Date</b>	in the patient chart. V	When there is no previous Start Date ate	

3) In the Reminder/Alerts component on the Clinical Desktop, the Hemoglobin A1C will be listed under Diabetes if the component is set to sort by problem. The fields can be filtered and the information can be graphed or put into a table by clicking the icons shown below. Hovering over the columns will show the schedule and any additional information which is not readily visible. These reminders will be present on the **HMP**, in the **Reminders/Alerts tab**, and also will present in the **Encounter Summary** if viewed. Lastly, for orders that were not completed by their test date, a delegated task would be sent to your practice's **Overdue Orders** Task List, if active.

Chart Viewer Vitals Educ	ation	Flowshe	eets	Patient Worklist	Reminde	rs/Alerts		
Health Management 🔻 Problem		🔻 💋 Refresh		III 🖬 🖬 🖾	New Tas	k 🕨		
Filter Applied: Suppress Other O Immunizations, Med Admins, Ot						в,		
ltem 🗠	Sche	Se	Goal	Most Recent	Date	5y	To Do	Incom
Levofloxacin 500 MG				TAKE 1			🛕 Eval:1	
Urinalysis Screen (URS)								04Dec2
⊞ Breast pain								
Chronic Bronchitis								
Chronic renal insufficiency								
∃ Diabetes mellitus								
Hemoglobin A1c (GLYHB)	Q 3						🛕 Due:	
Systolic				120	13		7	
Diastolic				70	13		$\Gamma$	
Weight				140 lb	04			
🗉 Hyperlipidemia								
⊞ Hypertension								
⊞ UTI (urinary tract infection)								
⊟ Health Maintenance								
Tobacco Cessation							Exp:26D	26Nov.

Reminders/Alerts may also be managed directly from the **HMP** Component screen by right clicking on the item you wish to change or resolve. The **HMP** Component of Allscripts TouchWorks EHR is very beneficial to providers and is said to be well adopted if introduced after providers have gotten used to navigating through the EHR.

# Build Tip: Can this Dictionary Load a Little Faster?

When working in dictionaries it can take minutes to load ones that are large. One example is the RID; due to its size, waiting on it to load is sometimes painful. To help with this, there is a general preference named "DictionaryEdit". You can set a max row count so it will only load a certain amount on the view page, saving time for the page to load. From there you can still search for anything you need in the search field.

Preferences	Preferences			
CareGuide Admin				
Charge Admin				
Chart Admin				
Comm Admin	Preference: General 🗾 💌 Ent/	Drg/User Settings Enterprise	•	
ConceptMapping				
Dictate Admin	Search: Preference 🔻 Contains 🔻			
Dictionaries				
	Preference V	SubKey 🛛	Description V	Value
Group Admin	CSDefaultTreatmentPlanNoteSection		Sets the default structured note section to pull comments into Cli	Discussion Summar
Note Admin	CSIncludeProblemSection		Includes a Problem section in the Clinical Summary	N
Org Setup	CSIncludeReasonInMedicationSection		Includes the linked Problem to the Medication	Y
PHB Comp Admir PHB Sec Admin	DaysBeforeInstructionExpirationDateToConside		Days Before Instruction Expiration Date To Consider Near Due	14
Pop Health Mgmt	DaysBeforeScheduledOrderExpirationDateToC		Days Before Scheduled Order Expiration Date To Consider Nea	14
Preferences	DefaultClinicalSummaryDocument		Sets the default Clinical Summary document to be used when pr	RTF
Queue Admin	DefaultEnteringForProviderID		Default Entering For Provider ID	
Provider Admin	DefaultSpecialtyID		Default Speciality ID	
Results Admin	DefaultSupervisingProviderID		Default Supervising Provider ID	
PtListAdmin ReportAdmin	DefaultToQuickListFavorites		Default to QuickList Favorites	N
Referral Network	DictionaryCache		Dictionary Cache	
	DictionaryEdit	MaxRowCount	Dictionary Edit Max Count	1000
Stimulus Admin	DirectivesEditable		DirectivesEditable	Y
Task Admin	Display <r> in Patient Banner for Restricted Do</r>		Display <r> in Patient Banner for Restricted Documents</r>	Y