



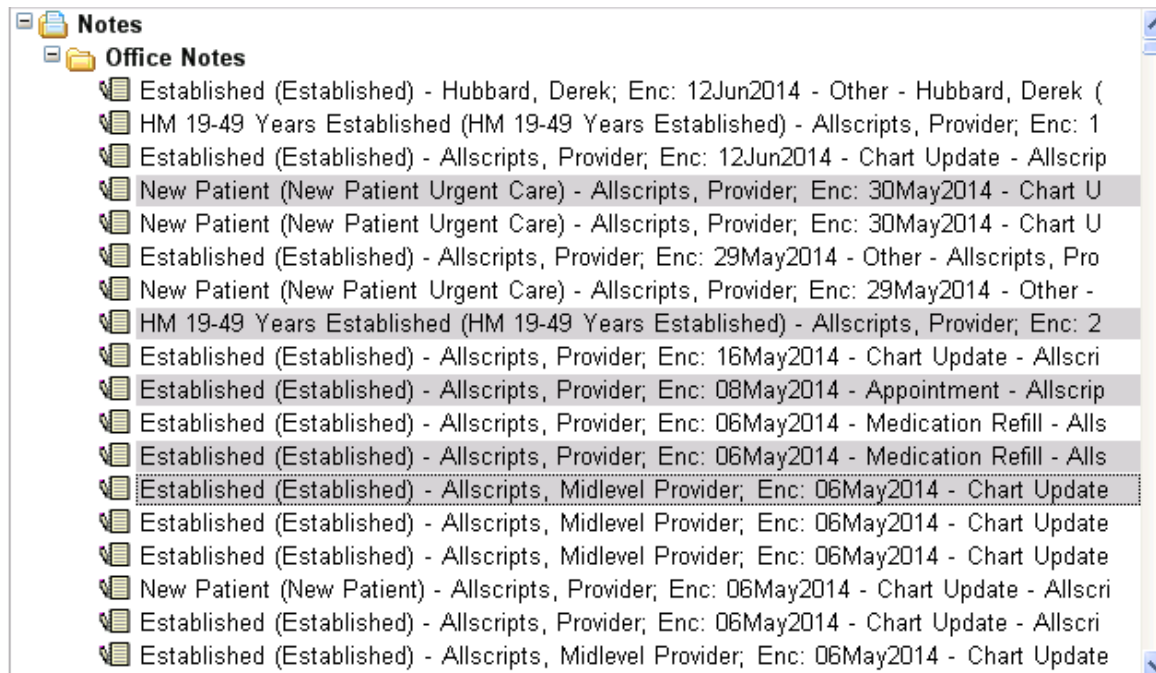
President's Corner

EHR Concepts has lots of exciting things happening. We now have Live Chat version 2.0 available!!

Clients have asked for new features and we have listened! New features include drag and drop file share, editable quick

End-User Tip: Multi-Document Printing? Oh My!

Remember the days when you had to get really creative with filters to get the chart just right so you could fax/print only what you needed? Those days are over! With the 11.4.1 upgrade, users gained the ability to use shift and/or control to highlight just the items they need to print or fax...no more filtering!



messages and now the ability to transfer chats to other support techs. To see how Allscripts TouchWorks Live Chat is helping organizations nationwide, call today or email us at

LiveChat@EHRConcepts.com

- April Cleek, President & CEO

Highlight: Live Chat

With EHR Live Chat Support, help is at your fingertips. Our expert helpdesk is ready to assist your EHR users immediately via remote chat sessions right on the user's computer screen. End users can chat with helpdesk staff instead of submitting a support ticket. In addition, users can access recorded Live Chat transcripts to help them resolve similar issues in the future.

Note Build: Cut Out the Scrolling!

When you're in a rush, the last thing you want to do is to have to scroll through the Note Template to find what you're looking for. To avoid this, simply build notes horizontally instead of vertically. Now you can see your items easily without the excessive scrolling.

*Please Note: Sub-forms **cannot** be made horizontal.

Need help customizing note forms? Let EHR Concepts show you how we can create custom note forms for your providers that includes items like below.

The image shows a screenshot of a horizontal note form with multiple columns for different medical categories. Each column has a header and a list of items with checkboxes. The categories and their items are:

- Constitutional**: Negative, As Noted in HPI, Fever, Chills, Malaise, Fatigue, Anorexia, Unexplained Weight Loss.
- Head and Face**: Negative, As Noted in HPI, Facial Pain, Facial Pressure.
- Eyes**: Negative, As Noted in HPI, Eye Pain, Watery Discharge, Blurred Vision.
- ENT**: Negative, As Noted in HPI, Loss Of Hearing, White Patches, Mouth, Scratchy Throat, Hoarseness.
- Cardiovascular**: Negative, As Noted in HPI, Chest Pain, Palpitations, Racing Heart, Lower Ext Edema.
- Respiratory**: Negative, As Noted in HPI, Shortness of Breath, Sleeping Upright/Extra Pill..., Dry Cough.
- Gastrointestinal**: Negative, As Noted in HPI, Abdominal Pain, Abdominal Cramps, Nausea, Vomiting, Diarrhea, Constipation.
- Genitourinary**: Negative, As Noted in HPI, Urinary Urgency, Flank Pain, Pelvic Pain, Suspected Pregnancy, Confirmed Pregnancy.
- Musculoskeletal**: Negative, As Noted in HPI, Diffuse Joint Pain, Muscle Aches, Generalized, Back Pain, Joint Swelling, Limping.
- Integumentary**: Negative, As Noted in HPI, Rash, Lesions, Wound, Itching, Painful w/o Rash Or Sore, Mouth Sores, Erythema, Edema.
- Neurological**: Negative, As Noted in HPI, Headache, Dizziness, Leg Numbness, Fainting, Tingling.
- Psychiatric**: Negative, As Noted in HPI, Insomnia, Irritable, Anxiety, Depression, Suicidal.
- Endocrine**: Negative, As Noted in HPI, Hot Flashes, Night Sweats, Muscle Weakness, Generalized Weakness.
- Hematologic and Lymphatic**: Negative, As Noted in HPI, Swollen Glands, Swollen Glands, Neck, Easy Bleeding, Easy Bruising.
- Breast**: Negative, As Noted in HPI, Breast Pain, Breast Lump.
- Other Symptoms**: (Empty field)

Improve your organization's productivity, EHR adoption and user experience. Take advantage of Live Chat's built-in surveys, as well as the recording and reporting tools to help you better allocate your training and support dollars. Live Chat – healthcare IT made simple.

Visit the link below to explore the many benefits of Live Chat for your organization.

[Live Chat EHR Support](#)

Build Tip: No "More, More, More!"

Have you ever wanted your users to be able to load more tasks on their Task List in order to avoid having to click the "more, more, more" option? This can be adjusted!



The screenshot shows a 'Task List' interface. At the top right, it says 'Total Active Tasks: 6' and 'Personalize'. Below that, there is a 'View:' dropdown set to 'My Active Tasks' and a 'View Desc...' button. To the right is a 'Show:' dropdown menu with '100' selected, which is highlighted with a red box. Further right is 'Last Updated: 05/02/2013 4:49 PM' and a refresh icon. Below these elements is a table with columns: P, D, Task, Patient, Assigned To, Created By, Created On, Status, ID, and Due. The first row of data shows 'Follow Up' as the task, 'YTest Patient' as the patient, and 'Dr. Colanherman' as the assigned to and created by.

You can adjust the amount in Admin under Preferences.

Go to Admin > Preferences > Search for "TaskNumberOfRows" > Edit > Change the Setting number to 15, 25, 50, 75, 100, 200 or 300.
