



Welcome

“Training techniques for v11.4.1 upgrade”

Presenter:

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Jennifer Oelenberger, Director

EHR Concepts is a unique, innovative full service company comprised of Allscripts EHR professionals. We pride ourselves on being masters of the Allscripts Enterprise EHR. We have a proven method of taking clinical professionals from zero use to 100% utilization of Allscripts EHR

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We give back...



EHR Concepts takes pride in giving our clients resourceful information to prepare you for the next steps of your EHR projects. From upgrades, to workflow design, to steps needed to successfully meet Meaningful Use.



Ensuring a Successful Upgrade

Training is key!

Training approaches:

- ◆ Train the Trainer classroom sessions
- ◆ Classroom training
- ◆ Virtual Instructor led courses
- ◆ Web-based/interactive training
- ◆ One-on-one site support





Train the Trainer



- ◆ In-depth on site training with your trainer
- ◆ Train on all new upgrade features
- ◆ Review known issues with v11.4.1
- ◆ Troubleshooting and work around techniques
- ◆ Tips and Tricks



Classroom Training



- ◆ 1 – 3 hours sessions
- ◆ Role based training
- ◆ Customize personal settings
- ◆ Add workflow tips and tricks
- ◆ Competencies



Virtual Instructor Led Course



- ◆ 1-3 hours sessions
- ◆ Live/Interactive training
- ◆ Competencies



Web-Based Training

Videos or LMS

Web-based training is great way to deliver information to a large group in a short amount of time



- ◆ Easy to use
- ◆ Self-directed and self-paced
- ◆ Interactive learning
- ◆ Competencies to ensure users understand material covered



Innovate - Circle-Back™

Now is the perfect time to optimize!!

Upgrades impact current workflow; use this training time to improve them.

Circle-Back™

- ◆ One-on-one user support in clinics
- ◆ Continuity of care enhanced across entire organization
- ◆ Ensures Stage 2 MU measures are met
- ◆ Increased adoption and acceptance of EHR software





What are other clients doing?

- ◆ Large Organizations: Web Based Training- Videos or LMS
- ◆ Medium Organizations: Classroom Training
- ◆ Small Organizations: Training tutorials/videos and one-on-one training



Other Education Services

- ◆ Reference Guides
- ◆ Upgrade quick cards
- ◆ Tri-folds





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EHR Concepts is "more cost effective with an **average savings of 35%** over our competitors"

For a **free consultation** to see what an EHR Concepts Consultant can do to assist your Organization please contact us.

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