The EHRConnection

Welcome to EHR Concepts Tips and Tricks e-Newsletter. The purpose of this Newsletter is to offer professional advice for you and your organization to help enhance your EHR.
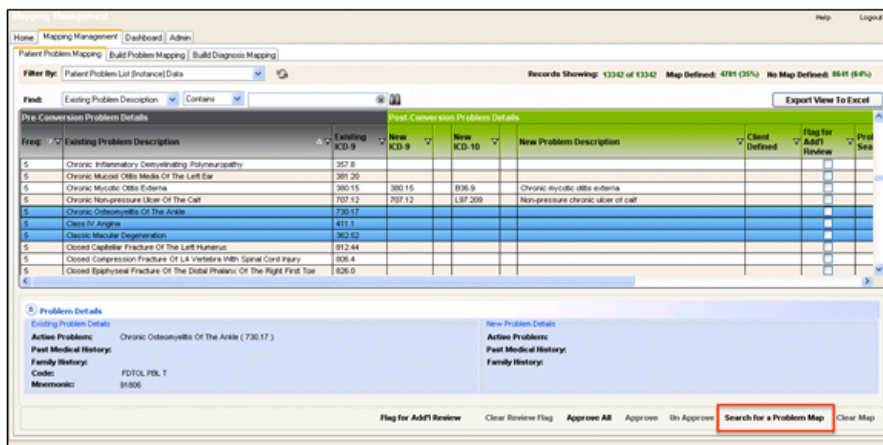
End User Tips

Did You Know?

Print Queue: Did you know you could narrow down your Print Queue search when looking for a particular print job? To do this, in the Print Queue, click on the Search button at the bottom of the page. You can search by Destination, Patient or User. This search function is very helpful when someone from outside your organization calls to say they keep getting faxes or calls from your organization. Add the phone and fax number that is reported in the Destination field and click OK. You may need to enter the number a few different ways, such as (555) 555-5555, 555-555-5555. You can go back 10 days if needed to search for this information.

Printing: Having a problem printing from Allscripts? When this occurs, click on the item to print, then print selected. The print dialog box will appear; select "Preview". This action will print to your local printer associated with your device, bypassing the Allscripts print server. This can be a printing workaround.

Build Trick

"Problem Mapping Tool Tip":

When mapping problems in PMT, you can multiselect and work more than one problem at a time. Highlight an item then click "control" key and select more items. Then press the "Search for a Problem Map" button.

Now you can work down the list all the items you selected. The Multi select also works when Approving saving you time!

Interface Tip

"Understanding Patient Matching Criteria"

This is a short summary of different patient matching criteria available and how to determine which one a particular interface is using.

Option 1 – The standard (default) patient matching criteria.

1. Match on first 5 characters of patient's last name AND first 3 characters of patient's first name

AND 2 of the next 3:

2. Patient DOB
3. Patient MRN
4. Patient SSN

Option 2 – This performs the same as the standard matching logic above; however, it uses the Other Number field instead of the MRN.
Option 3 – Again, performs the same as the standard matching logic, but it uses the Other Number 2 Field instead of the MRN. Option 4 – Match only on patient XID number.
Option 5 – Matches on NAME, DOB, DRIVERS LICENSE
Option 6 – Matches on NAME, DOB, phone number
Option 7 – Matches on NAME, DOB, Address Line 1
Option 8 – Matches on NAME, DOB, Mother's maiden name
Option 9 – Matches on FULL NAME (not just the first 5 of last name and first 3 of first name), Sex, DOB
Option 10 – Matches on FULL NAME, DOB.

Now, how do we determine which logic a particular interface is using? Just pull up the interface mapping and on the target side and look for the MatchLogic Field. If it is coded as "1", you are using Option 1; if "2" then Option 2, and so on. If the field is unmapped, the interface is using the default. Lastly, if you see "2|1", then the interface is matching via Option 2 AND Option 1.

EHR Concepts

A unique, innovative full service company comprised of Allscripts EHR professionals. We pride ourselves on being masters of the Allscripts Enterprise EHR. We have a proven method of taking clinical professionals from zero use to 100% utilization of Allscripts EHR.

President's Corner

"Here at EHR Concepts we are excited to offer Full Time Support, Part Time Support and Ad-Hoc Support services. We are currently offering As Needed support to our clients for Interface, Upgrade, Mapping and System Admin/Build needs. Our clients are raving because we become an extended arm to their already existing team. Let us know if we can help your organization, even if only a few hours a week."

For questions or if you can utilize one of our services please contact us at **1.888.674.0999** or **info@ehrconcepts.com**