



"A Unique, Innovative Company"

ERUG 2013

Tips & Tricks to make Enterprise EHR "Work" better for your Organization



Welcome!

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EHR Concepts is a unique, innovative full service company comprised of Allscripts EHR professionals. We pride ourselves on being masters of the Allscripts Enterprise EHR. We have a proven method of taking clinical professionals from zero use to 100% utilization of Allscripts EHR

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Tips and Tricks Session

EHR Concepts takes pride in giving our clients resourceful tips and tricks. These techniques allow you to customize Enterprise EHR for your end users and Providers.





Wildcard Searching in Note Forms

Looking for a certain note form in Note Admin and cannot find it? You can bring up the entire list by inserting wildcards in the search field.

Type “%%%” in note form search box and all Note Forms will appear.

The screenshot shows the 'Note Admin' interface with the 'Forms' tab selected. The search field contains '%%%' and the results table is displayed below. The table has columns for Form Display Name, Sex, Age, Type, Section, Specialty, Created By, Date Created, Modified By, Date Modified, and Inactive. The results list various medical forms such as '17 Section Image', '18 Trigger Point Injection', and '2nd Trimester Vaginal Bleeding'.

Form Display Name	Sex	Age	Type	Section	Specialty	Created By	Date Created	Modified By	Date Modified	Inactive
17 Section Image			PROC	Procedure	Alborets Clinica...	Alborets Clinica...	11/21/2009	Alborets Clinica...	11/21/2009	
18 Trigger Point Injection			PROC	Procedure	Alborets Clinica...	Alborets Clinica...	03/16/2010	Alborets Clinica...	03/16/2010	
18 Trigger Point Injection-Additional Injection			DEFORM	Procedure	Alborets Clinica...	Alborets Clinica...	10/26/2009	Alborets Clinica...	10/26/2009	
18 Trigger Point Injection-Steroids			DEFORM	Procedure	Alborets Clinica...	Alborets Clinica...	09/25/2009	Alborets Clinica...	09/25/2009	
24-Hour Ambulatory pH Impedance Testing			PROC	Procedure	Alborets Clinica...	Alborets Clinica...	11/23/2011	Alborets Clinica...	04/15/2012	
24-Hour Ambulatory pH Impedance Testing - T...			PROC	Procedure	Alborets Clinica...	Alborets Clinica...	11/23/2011	Alborets Clinica...	04/15/2012	
2nd Trimester Vaginal Bleeding	Female		HPROB	History of Pr...	Alborets Clinica...	Alborets Clinica...	09/18/2008	Alborets Clinica...	09/18/2008	
2nd Trimester Vaginal Bleeding (Brief)	Female		HPROB	History of Pr...	Alborets Clinica...	Alborets Clinica...	10/26/2007	Alborets Clinica...	12/18/2009	
2nd Trimester Vaginal Bleeding Current Treat...			DEFORM	History of Pr...	Alborets Clinica...	Alborets Clinica...	12/18/2009	Alborets Clinica...	12/18/2009	
2nd Trimester Vaginal Bleeding Evaluation/Re...			DEFORM	History of Pr...	Alborets Clinica...	Alborets Clinica...	12/18/2009	Alborets Clinica...	12/18/2009	
2nd Trimester Vaginal Bleeding Pertinent History			DEFORM	History of Pr...	Alborets Clinica...	Alborets Clinica...	12/18/2009	Alborets Clinica...	12/18/2009	
2nd Trimester Vaginal Bleeding Pertinent Hist...			DEFORM	History of Pr...	Alborets Clinica...	Alborets Clinica...	12/18/2009	Alborets Clinica...	12/18/2009	
2nd Trimester Vaginal Bleeding Symptom Cued...			DEFORM	History of Pr...	Alborets Clinica...	Alborets Clinica...	12/18/2009	Alborets Clinica...	12/18/2009	
3rd Trimester Vaginal Bleeding	Female		HPROB	History of Pr...	Alborets Clinica...	Alborets Clinica...	09/18/2008	Alborets Clinica...	09/18/2008	
3rd Trimester Vaginal Bleeding (Brief)	Female		HPROB	History of Pr...	Alborets Clinica...	Alborets Clinica...	10/26/2007	Alborets Clinica...	09/18/2008	
3rd Trimester Vaginal Bleeding Current Treatm...			DEFORM	History of Pr...	Alborets Clinica...	Alborets Clinica...	09/18/2008	Alborets Clinica...	09/18/2008	
3rd Trimester Vaginal Bleeding Evaluation/Re...			DEFORM	History of Pr...	Alborets Clinica...	Alborets Clinica...	09/18/2008	Alborets Clinica...	09/18/2008	
3rd Trimester Vaginal Bleeding Pertinent Hist...			DEFORM	History of Pr...	Alborets Clinica...	Alborets Clinica...	09/18/2008	Alborets Clinica...	09/18/2008	
3rd Trimester Vaginal Bleeding Pertinent Hist...			DEFORM	History of Pr...	Alborets Clinica...	Alborets Clinica...	09/18/2008	Alborets Clinica...	09/18/2008	



Copying Clinical Desktop Views

When building Clinical Desktop Views you can construct in your test environment then transfer into your Live environment using CMT- Content Management Tool.

In CMT use Context Category: Move Clinical Desktops and check the item you would like to copy to the Target source (live system)

Content Management Tool

Content Category: Move Clinical Desktops Source: works ==> Target: works

Go

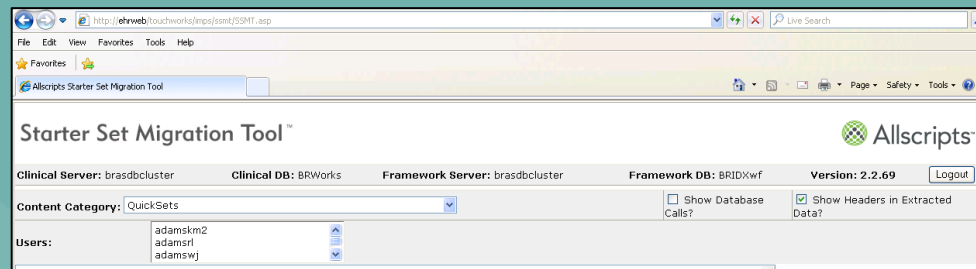
Transfers Clinical Desktop Views from the source server to the target server.

Clinical Desktops on Source Check which ones you would like to copy	Clinical Desktops ALREADY in Target Check which ones you would like to delete
<input type="checkbox"/> Adult Patient View	<input type="checkbox"/> Adult Patient View
<input type="checkbox"/> Adult Patient View1	
<input type="checkbox"/> Adult Patient View1	
<input type="checkbox"/> Allscripts Clinical View	<input type="checkbox"/> Allscripts Clinical View
<input type="checkbox"/> Allscripts View	<input type="checkbox"/> Allscripts View
<input type="checkbox"/> Ancillary Patient View	<input type="checkbox"/> Ancillary Patient View
<input type="checkbox"/> Billing View	<input type="checkbox"/> Billing View
<input type="checkbox"/> Call Center Patient View	<input type="checkbox"/> Call Center Patient View
<input type="checkbox"/> Cardiology Patient View	<input type="checkbox"/> Cardiology Patient View
<input type="checkbox"/> Chart Review	<input type="checkbox"/> Chart Review
<input type="checkbox"/> Clinic Spvr Patient View	<input type="checkbox"/> Clinic Spvr Patient View
<input type="checkbox"/> Clinical Staff Patient View	<input type="checkbox"/> Clinical Staff Patient View
<input type="checkbox"/> Medical Records View	<input type="checkbox"/> Medical Records View



Copying Quick Sets

You can Copy Users QuickSets via SSMT
Content Category is “QuickSets” then Select the user you want to extract
Follow normal procedure in excel and then change user name to the user you want to copy to. Change the Create column to = Y then load back into SSMT





Task List Viewing

Have you ever wanted your users to be able to see more tasks at a time on their task-list to reduce clicking the more, more, more option? This can be adjusted!

You can adjust the amount in Admin under Preferences.

Go to Admin > Preferences > Search for "TaskNumberOfRows" > Edit > Change the Setting number to 15, 25, 50, 75, 100, 200 or 300.

The screenshot shows the 'Task List' interface. At the top right, it says 'Total Active Tasks: 6' and 'Personalize'. Below that, there is a 'View:' dropdown set to 'My Active Tasks' and a 'View Desc...' button. A red box highlights the 'Show: 100' dropdown menu. To the right of this is 'Last Updated: 05/02/2013 4:49 PM' with a refresh icon. Below these elements is a table with columns: P, D, Task, Patient, Assigned To, Created By, Created On, Status, ID, and Due. The first row of data is partially visible, showing 'Follow Up' as the task.

P	D	Task	Patient	Assigned To	Created By	Created On	Status	ID	Due
		Follow Up	YTask Patient Do Colonoscopy	YTask Patient Do Colonoscopy	YTask Patient Do Colonoscopy	10/30/2012 10:56	Active	176636	



Increase Number of Task in Task Admin

The dreadful more... more... more... in Task Admin when assigning Enterprise task views to users.

To fix login to your web server and go to:

C:\Program Files\Allscripts Healthcare Solutions
\TouchWorks Web\Works\WebWorks\CHWorks\Tasks
\TaskManageViews.htm

Once you find the file, right click and open with note pad.

Find Affected Line: "var mnRowInc"

Change from: var mnRowInc = 25

Change to (value you want): var mnRowInc = 100, then save

Name	Description
Huff, Nancy Coverage View	This view will allow
Huff, Nancy Nurse View	This view contains t
Hughes, Travis Coverage View	This view will allow
Hughes, Travis Nurse View	This view contains t
Humsi, Ramzi Coverage View	This view will allow
Humsi, Ramzi Nurse View	This view contains t
More...	

```
File Edit Format View Help
//10/23/02 tbb: v166033 - click on "more" under Enterprise views should not go back to the top of the
ooc.USERVIEWINDEX = 0;
ooc.ENTVIEWINDEX = 0;

// => CW.Initialize will update client side context
lnkStyle.href = CW.sgetStyleSheetPath();

</SCRIPT>

<script Language="JAVASCRIPT">
<!--
// variables to track current view and it's properties
var msSelectedUserViewID;
var msSelectedEntViewID;
var msName;
var msIsDefault;
var msIsRequired;
var msIsSystemView;
var mbAdmin;
// Grid Identifiers
//QC#38151 - Begins
var mnUserRowMax = 5000;
var mnRowInc = 500;
var mnMoreCol = 0;
var mbTableLoaded=new Array(false,false);
```




Note Build: Create a “Master Note Type”

Create a “Master Note Type” with all of the outputs fully formatted for your organization.

A lot of organizations have one for Primary Care and another for specialties. When you are ready to create a new note template you can copy from this fully designed template.

Document Type	Specialties	Sex	Age Range	Inactive	Description
Acute Established Patient	ZTemplate				HHC Ztemplate Consult Note
Follow Up	ZTemplate				HHC Ztemplate Consult Note
New Patient	ZTemplate				HHC Ztemplate Consult Note
Post Operative Visit	ZTemplate				HHC Ztemplate Consult Note
Procedure Note	ZTemplate				HHC Ztemplate Consult Note
Visit Record (Consult)	ZTemplate				HHC Ztemplate Consult Note
ZTemplate Proposed Consult	ZTemplate				HHC Ztemplate Consult Note



Note Build: Tab Order

When building a form that tends to get edited or added to often, (ROS, PE, Procedure) skip #'s when doing Tab Order.

0 Constitutional	2 Negative	6 N Malaise	10 N Recent Wt Gain (___ Lbs)
4 N Fever	8 N Chills	12 N Feeling Tired	16 N Recent Wt Loss (___ Lbs)
20 Dyes	22 Negative	24 Eye Pain	26 Eye Discharge From
28 Red Eyes	30 Red Eyes	32 Discharge From	34
40 NT	42 Negative	44 Earache	46 Nosebleeds
48 Loss Of Hearing	50 Loss Of Hearing	52 Nasal Discharge	54
60 Cardiovascular	62 Negative	64 Heart Rate Is Slow	66 Chest Pain
68 Heart Rate Is Fast	70 Heart Rate Is Fast	72 Palpitations	74
76 Chest Tightness	78	80 Noted in HPI	82 Shortness Of Breath
84 Coughing Up Sputum	86 Coughing Up Sputum	88 Dry Cough	90 Orthopnea
92 Wheezing	94 Wheezing	96 SOB on Exertion	98
110 Gastrointestinal	112 Negative	114 Abdominal Pain	116 Nausea
118 Constipation	120 Constipation	122 Heartburn	124 Diarrhea
126 Formed Stools	128 Formed Stools	130 Spitting Up	132 Bowel Movement Frequency ___/day
134 Watery Stools	136 Watery Stools	138 Loose Stools	140 Greasy Stools
142	144	146	148
150 Urinary	152 Negative	154 Dysuria	156 Incontinence
158 Incontinence	160 Incontinence	162 Incontinence with Cough	164
170 Musculoskeletal	172 Negative	174 Arthralgias	176 Joint Swelling
178 Myalgias	180 Myalgias	182 Joint Stiffness	184
190	192	194	196
200 Genitourinary	202 Negative	204 Skin Rash	206 Itching
208 Skin Lesions	210 Skin Lesions	212 Skin Wound	214 Breast Pain
216 Breast Lump	218	220	222

0 Constitutional

2 Negative

4 N Fever

10 N Chills

6 N Malaise

12 N Feeling Tired

20 Dyes



Free Text items in Flowsheets

You can create free text Resultable items to document certain items on a flowsheet.

A good example is PT/INR. You can create a Coumadin Recheck Date or Change in Coumadin dose item so Providers can flow all this data in one place.

FlowSheets		
Coumadin Flowshe		Family Medicine
Data Includes: All		17 Jun 2013
Item Name	Graph	9:07 AM
Prothrombin Time	<input type="checkbox"/>	112
INR	<input type="checkbox"/>	2.5
Coumadin/Warfarin Range	<input type="checkbox"/>	2.5mg
Change in Coumadin Dose	<input type="checkbox"/>	2 mg
Start Date New Coumadin Dose	<input type="checkbox"/>	17Jun2013
Coumadin Recheck Date	<input type="checkbox"/>	01Jul2013



Note Build: All Normal

When building any forms that you are going to use the ALL NORMAL functionally, change the font color on the findings. This will give the providers a visual of what is going to show as NORMAL before they click the button and have to un-click certain items by looking at the NAW.

This can lead to documenting notes faster, more efficiently and with LESS CLICKS!

Anything in Red will be charted All Normal

Abdomen (E/M: Abdomen and rectal exams are considered one system)

<input type="checkbox"/> Normal Bowel Sounds	<input type="checkbox"/> Not Tender	<input type="checkbox"/> No Masses
<input type="checkbox"/> Soft	<input type="checkbox"/> No HSM	<input type="checkbox"/> No Hernias



Problem Mapping Tool

In PMT use the Control or Shift button for multi-selection and work more than one problem at a time. Highlight an item then click the control key and select more items. Then press the Search for a Problem Map button. Users can also use this to approve multiple mappings at once.

The screenshot displays the Problem Mapping Tool interface. At the top, there are navigation tabs: Home, Mapping Management, Dashboard, and Admin. Below this, there are sub-tabs: Patient Problem Mapping, Build Problem Mapping, and Build Diagnosis Mapping. A filter section shows 'Filter By: Patient Problem List (Instance) Data' and 'Records Showing: 13342 of 13342'. A status bar indicates 'Map Defined: 4781 (35%)' and 'No Map Defined: 8541 (64%)'. The main area is a table with columns for 'Pre-Conversion Problem Details' and 'Post-Conversion Problem Details'. The table includes columns for Existing ICD-9, New ICD-9, New ICD-10, and New Problem Description. Below the table, there are two panels for 'Existing Problem Details' and 'New Problem Details', each showing active and past medical history. At the bottom, there is a row of buttons: 'Flag for Add'l Review', 'Clear Review Flag', 'Approve All', 'Approve', 'Un Approve', 'Search for a Problem Map', and 'Clear Map'. The 'Search for a Problem Map' button is highlighted with a red box.

Pre-Conversion Problem Details	Post-Conversion Problem Details
Existing Problem Description	New Problem Description
Chronic Inflammatory Demyelinating Polyneuropathy	
Chronic Mucoid Otitis Media Of The Left Ear	
Chronic Mycotic Otitis Externa	Chronic mycotic otitis externa
Chronic Non-pressure Ulcer Of The Calf	Non-pressure chronic ulcer of calf
Chronic Osteomyelitis Of The Ankle	
Class IV Angina	
Classic Macular Degeneration	
Closed Capellar Fracture Of The Left Humerus	
Closed Compression Fracture Of L4 Vertebra With Spinal Cord Injury	
Closed Epiphyseal Fracture Of The Distal Proximal Of The Right First Toe	



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For a **free consultation** to see what an EHR Concepts Consultant can do to assist your Organization please contact us.

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